

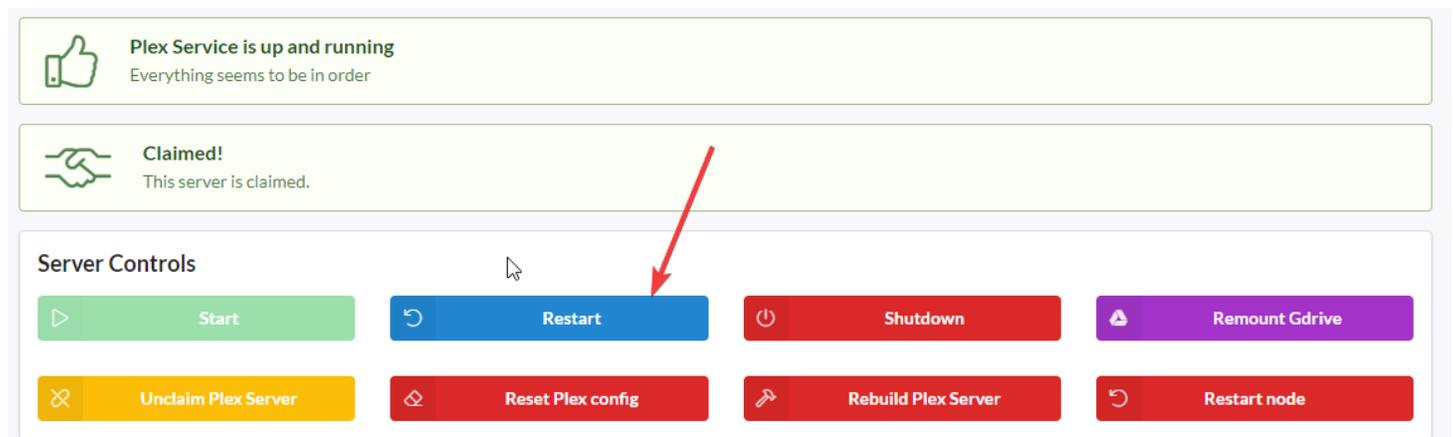
Correcting appbox library after significant library changes

Sometimes, tho very rarely, there might be significant library changes at Tixe, like thousands of movies disappearing or being replaced.

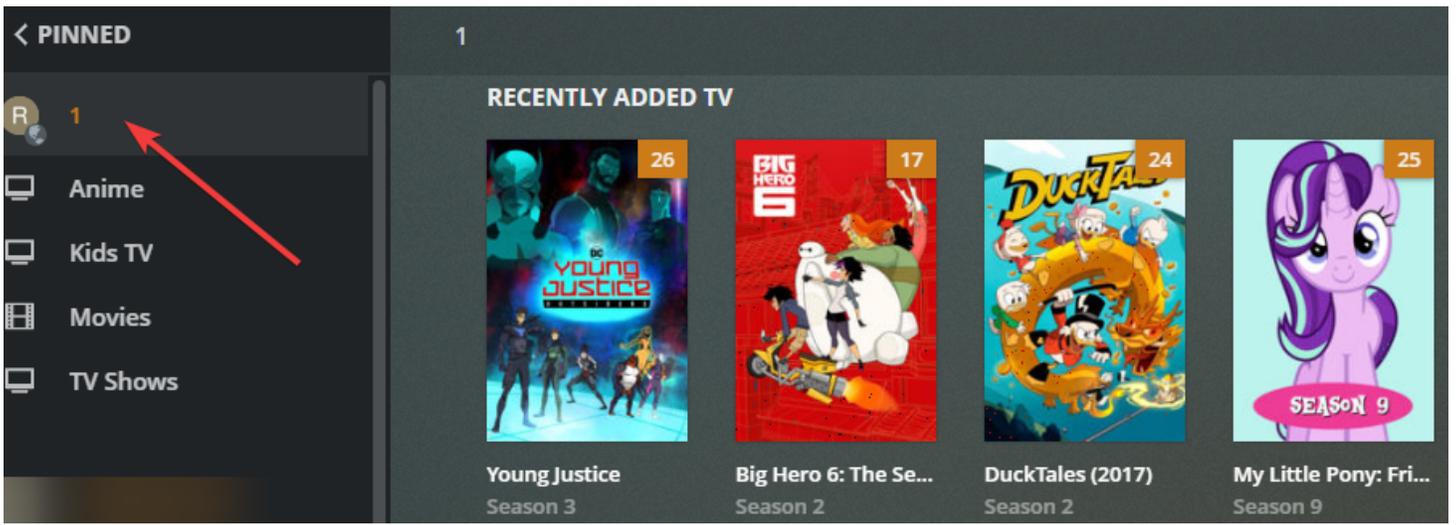
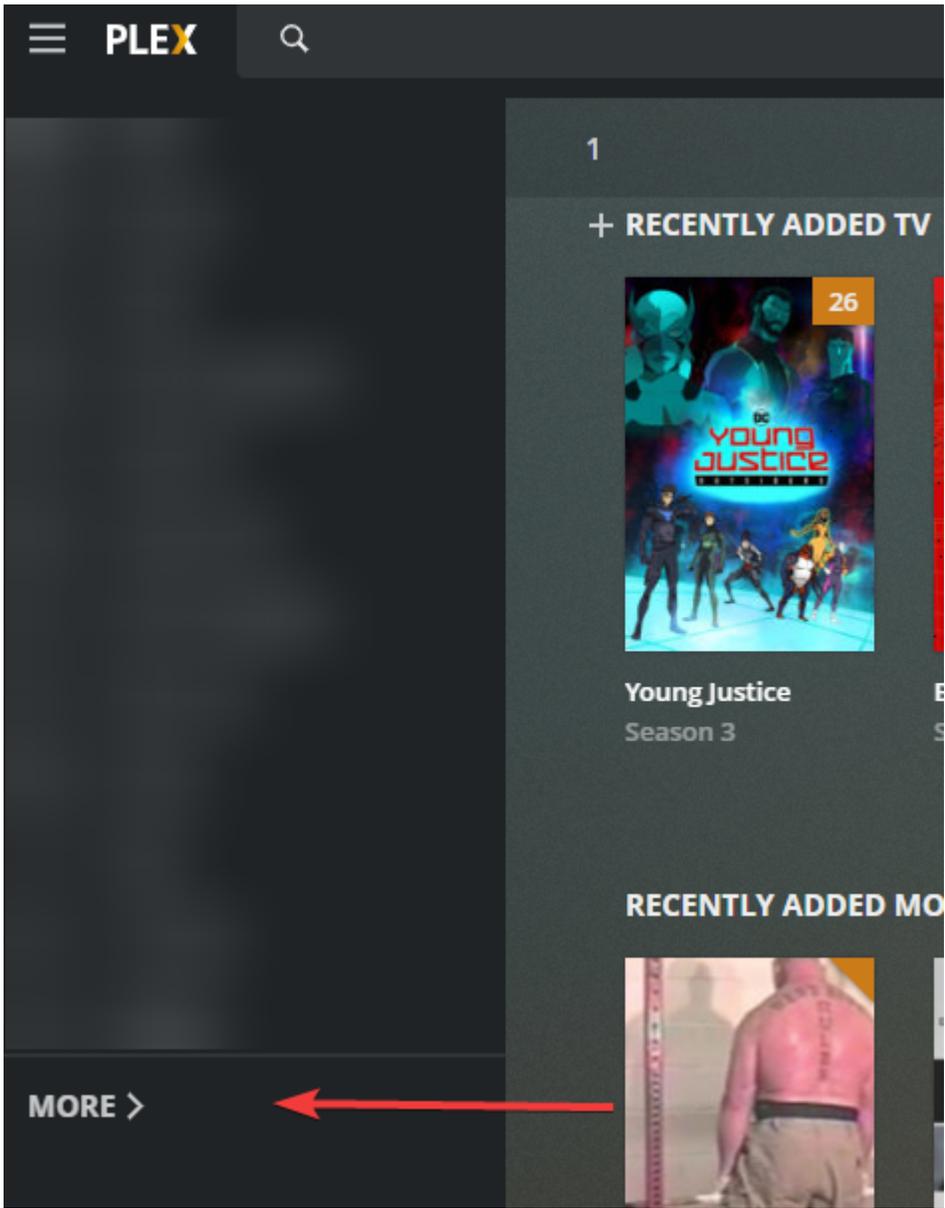
When your appbox scans huge changes like this, you may see inconsistencies in your library, slow scan times and some content being unavailable.

This article will cover the exact steps to take when scanning your appbox after these changes, to allow the fastest, smoothest and most accurate update of your appbox library.

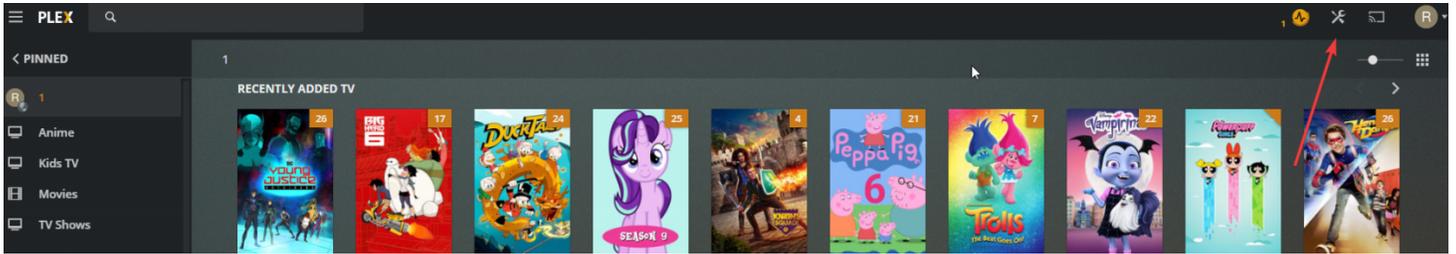
1. Restart your appbox via your server dashboard.



2. Go to <https://plex.tv> find your server in the menu on the left hand side



3. Navigate to the settings panel for the server which is on the right hand side of the page



4. On the left hand side of the server settings, scroll down and locate "troubleshooting"

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5. Click "Optimize DB" and "Clean bundles"

1 — Troubleshooting

OPTIMISE DATABASE **1**

Cleans up the library database and ensures it is operating as quickly as possible. This is especially useful when you've added or removed a large amount of media from the library.

CLEAN BUNDLES **2**

Poster images and other metadata for items in your library are kept in "bundle" packages. When you remove items from your library, these bundles aren't immediately removed. Removing them can reduce the size of your install. By default, your server will automatically clean up old bundles once a week as part of [Scheduled Tasks](#).

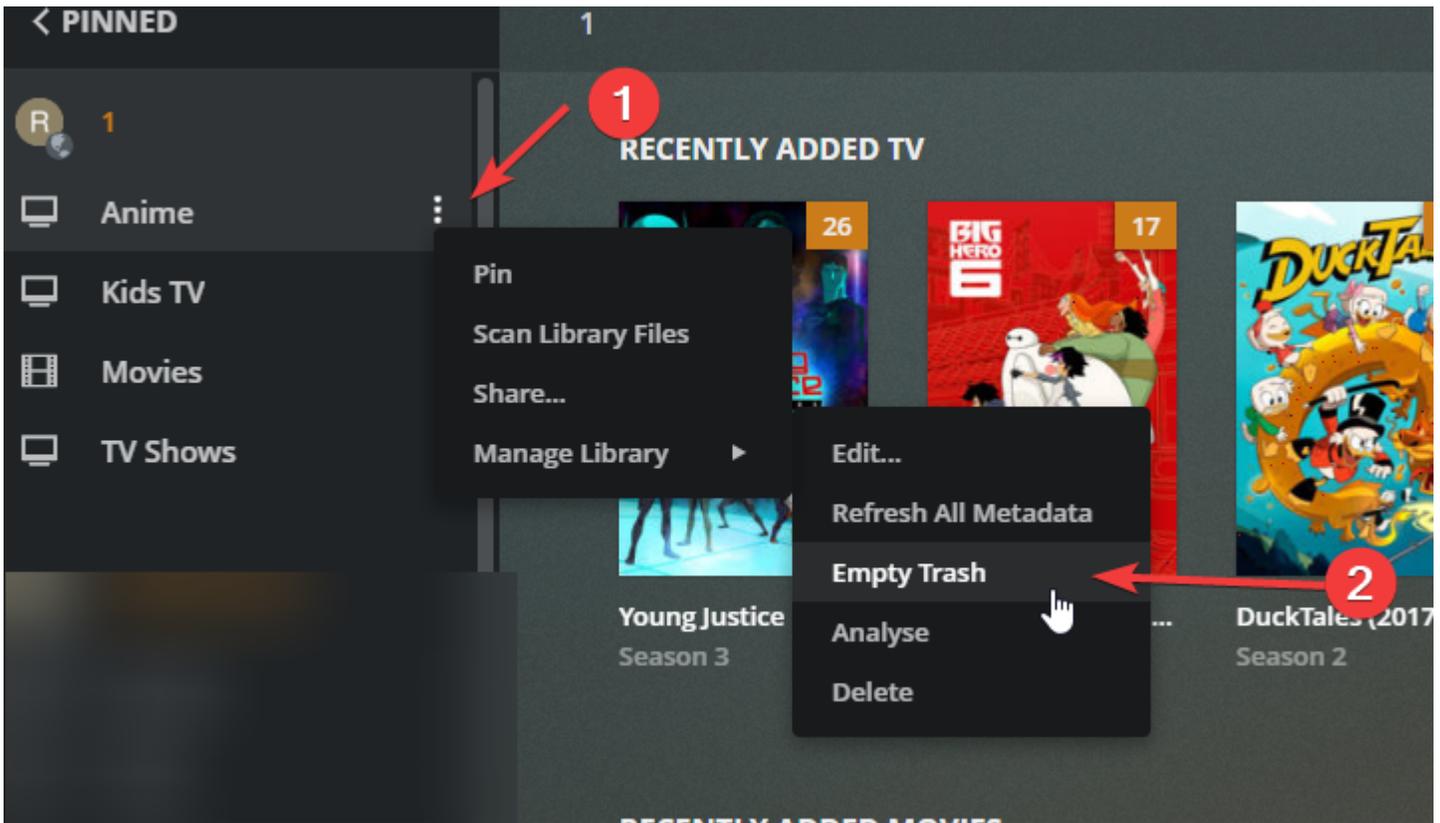
DOWNLOAD LOGS **DOWNLOAD DATABASE**

The Plex Media Server logs and database can be helpful to developers and forum community members in diagnosing server issues.

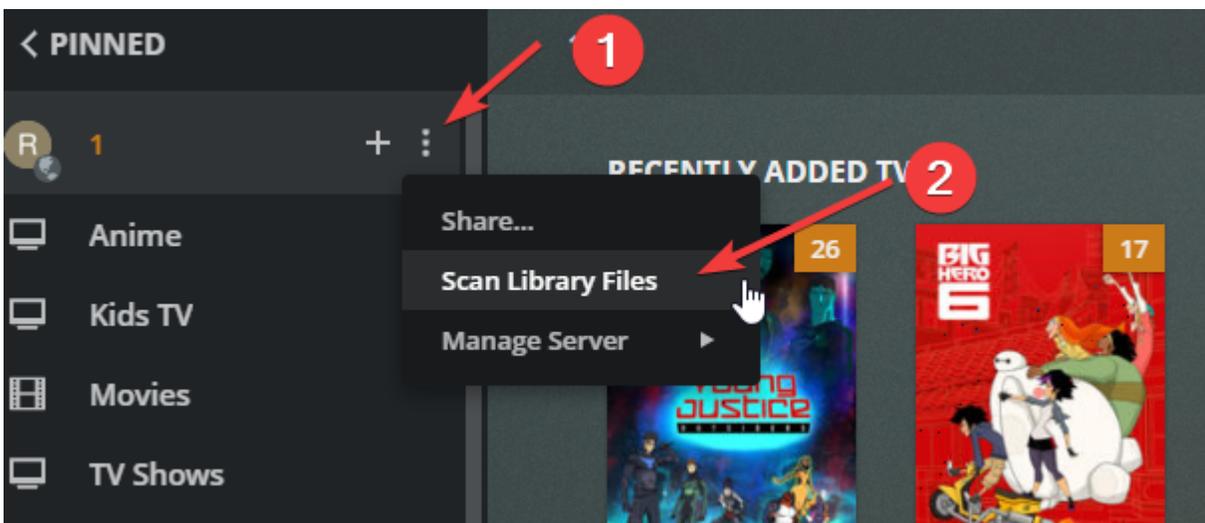
You can find additional documentation, guides and FAQs as well as our friendly Community Forums among our [support resources](#).

6. Top left hand corner, click the "plex" logo to go back to your home screen, navigate to the server again.

7. For EACH library, empty trash



8. Initiate a new scan



9. Let the scan run. Check the status of the scan every few hours by navigating to the server settings again(refer to step 2 and 3) click "Alerts"

10. Check the "Alerts" page for scan updates. Whenever you begin to see 10-20 minutes between **EACH UPDATE** in this panel, repeat this guide from step 1.



5:41PM	Scanning One Piece
5:41PM	Scanning Made in Abyss/Season 1
5:41PM	Scanning Made in Abyss
5:41PM	Scanning Golden Kamuy/Season 2
5:41PM	Scanning Golden Kamuy/Season 1
5:41PM	Scanning Golden Kamuy
5:41PM	Scanning Girls' Last Tour/Season 1
5:41PM	Scanning Girls' Last Tour
5:41PM	Scanning Attack on Titan/Season 3
5:41PM	Scanning Attack on Titan
5:41PM	Scanning BANANA FISH/Season 1
5:41PM	Scanning BANANA FISH
5:41PM	Scanning Castlevania/Season 2
5:40PM	Scanning Castlevania/Season 1
5:40PM	Scanning Castlevania
5:40PM	Scanning Hero Mask/Season 2
5:40PM	Scanning Hero Mask/Season 1
5:40PM	Scanning Hero Mask
5:40PM	Scanning Boruto- Naruto Next Generations/Season 1
5:40PM	Scanning Boruto- Naruto Next Generations

Revision #3

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